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*The Global Voice & Associates provides a fully customizable combination of presentations, interactive group activities, discussions, AV media, case studies and team-building exercises.*

## TRAINING SOLUTIONS AT A GLANCE

TOPIC	DESCRIPTION
<b>The L.E.A.D.E.R.S.H.I.P. Toolkit</b>	<b>It's in the toolkit!</b> This comprehensive overview of leadership will provide you with tools to better lead, empower, assess, delegate, equip, relate, serve, honor, influence, and praise your team to professional and personal success!
<b>Lead to Serve, Serve to Lead</b>	<b>Lead to serve...Serve to lead. Do you know the potential of your employees?</b> In order to lead people, you must see the best in them and desire the best for them. Identify your leadership style, assess your effectiveness and learn ways to motivate others to greatness!
<b>The Power of Empowerment</b>	<b>Does your team feel empowered or powerless? That is the question.</b> Discover strategies to effectively empower your team members to be their very best at work and unleash the power of organizational efficiency that boosts employee morale and ultimately customer or client satisfaction!
<b>Attitude-Aptitude Alignment</b>	<b>You can teach aptitude, but you can't teach attitude.</b> Learn the connection between employee attitude and performance. Understand emotional intelligence and gain effective mentoring, coaching and constructive criticism techniques for team success.
<b>Delegation = Dollars + Makes Sense</b>	<b>Time is not on your side, but delegation is!</b> Discover the lucrative ROI of delegation and its impact on organizational time, talent, and <i>treasure</i> management. It really makes sense!

<p><b>Equip Your Asset: That's the Bottomline</b></p>	<p><b>The greatest asset is the people aspect!</b> Discover training and coaching strategies that promote a people-first culture resulting in team growth and motivation while establishing a competitive advantage that positively impacts the bottom line.</p>
<p><b>Relationship Rainbow: Teams</b></p>	<p><b>Teams come in all shapes, sizes, and dynamics.</b> Understanding the value of diverse teams and various personalities that exist can promote effective communication. Discover the 4-R's of teamwork and how to effectively apply them in order to successfully get work done!</p>
<p><b>Service... the Secret to Success</b></p>	<p><b>The secret to success is servant leadership!</b> Discover the principles of servant leadership and how to effectively utilize this approach to inspire excellence among your team members.</p>
<p><b>Honor; the Ultimate Morale Booster</b></p>	<p><b>Power words...Let's, Us, We, Together!</b> Words can build a sense of camaraderie and create an environment where employees feel honored and valued. Learn effective communication strategies that leaders can use to boost employee morale as well as techniques for motivation, modeling, and mentoring.</p>
<p><b>The "I" in Influence</b></p>	<p><b>There is no "I" in team, but there is one in "Influence".</b> In order to lead, you must be able to influence each member of your team by understanding their motivators. Determine your leadership effectiveness and gain valuable tools to increase your leadership capacity and influence regardless of your position.</p>
<p><b>People, Praise, &amp; Productivity</b></p>	<p><b>People prefer praise...but wait, not so fast!</b> Learn the power of rewards and recognition and the importance of candid constructive criticism in order to increase productivity.</p>